Welcome to UWE Bristol

Well done on your achievements so far.

I was an international student many years ago and was excited when I first arrived in my new country. I soon realised that there were many things different from home, including the weather, language, food and the education system.

The International Student Orientation programme is designed to help you to settle in and feel more at home here on campus. Most events take place at the Exhibition and Conference Centre (ECC) on Frenchay Campus, with more activities happening across other campuses and the city, throughout the start of term.

Orientation is a great opportunity to learn new things, ask any questions you may have and make new friends. You’ll also meet our Global Peer Assisted Learning Leaders (Global PALs), who are current students from all over the world. They were once new students like you and are now experts in studying at our University and making the most of life in Bristol.

I look forward to meeting you at the Orientation events, introducing you to our fantastic support team and welcoming you to UWE Bristol.

Windy Hon
Global Student Support Coordinator, UWE Bristol

For additional information
- +44 (0) 117 32 86964
- globalstudents@uwe.ac.uk
- www.uwe.ac.uk/students
- or visit a campus Information Point

You can get a detailed map at any Information Point or online at www1.uwe.ac.uk/comingtouwe

Key
1. The Students’ Union
2. Exhibition and Conference Centre
3. Community Hub
4. Information Point (D block)
5. Information panel
6. Bus stop
### Day One: Wednesday 7 September 2016

<table>
<thead>
<tr>
<th>Event</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sign in</td>
<td>09:00-10:00</td>
<td>Exhibition and Conference Centre (ECC)</td>
</tr>
<tr>
<td>Welcome talks By Jo Midgley, Pro Vice-Chancellor (Student Experience), Ahmd Emara, President of The Students’ Union at UWE Bristol and Windy Hon, Global Student Support Co-ordinator</td>
<td>10:00-10:20</td>
<td>ECC main stage</td>
</tr>
<tr>
<td>Student visas Top tips for your Tier 4 visa</td>
<td>10:20-10:30</td>
<td>ECC main stage</td>
</tr>
<tr>
<td>Fun break</td>
<td>10:30-10:40</td>
<td></td>
</tr>
<tr>
<td>Opening a bank account</td>
<td>10:40-11:00</td>
<td>ECC main stage</td>
</tr>
<tr>
<td>Workshops</td>
<td>11:40-12:20</td>
<td>ECC room - varies depending on the session you select</td>
</tr>
<tr>
<td>Frenchay Campus tour</td>
<td>12:20-13:00</td>
<td></td>
</tr>
<tr>
<td>British tea party</td>
<td>13:00-16:30</td>
<td>Students’ Union buildings</td>
</tr>
<tr>
<td>Treasure hunt</td>
<td>15:00-16:30</td>
<td>Students’ Union building ground floor</td>
</tr>
<tr>
<td>Lunch</td>
<td>13:00-14:00</td>
<td>ECC</td>
</tr>
</tbody>
</table>

### Day Two: Thursday 8 September 2016

<table>
<thead>
<tr>
<th>Event</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Early bird workshops</td>
<td>09:30-09:50</td>
<td>Thames room - Meet our current students Wye room - British culture Itchen room - The wonderful English language!</td>
</tr>
<tr>
<td>Welcome back</td>
<td>10:00-10:15</td>
<td>ECC main stage</td>
</tr>
<tr>
<td>Get involved. Explore</td>
<td>10:15-10:30</td>
<td>ECC main stage</td>
</tr>
<tr>
<td>Workshop 2</td>
<td>10:35-11:15</td>
<td>ECC room - varies depending on the session you select</td>
</tr>
<tr>
<td>Break</td>
<td>11:15-11:30</td>
<td></td>
</tr>
<tr>
<td>Workshop 3</td>
<td>11:35-12:15</td>
<td>ECC room - varies depending on the session you select</td>
</tr>
<tr>
<td>Workshop 4</td>
<td>12:20-13:00</td>
<td>ECC room - varies depending on the session you select</td>
</tr>
<tr>
<td>Lunch</td>
<td>13:00-14:00</td>
<td>ECC</td>
</tr>
<tr>
<td>Activities - come and join the fun!</td>
<td>14:00-16:00</td>
<td>Bristol city centre (transport will be provided one way to city centre)</td>
</tr>
<tr>
<td>Bristol City Scavenger Hunt Challenge</td>
<td>14:00-16:00</td>
<td>Bristol city centre (transport will be provided one way to city centre)</td>
</tr>
<tr>
<td>Choice of an activity (Please book in advance)</td>
<td>16:00-17:00</td>
<td>Bristol city centre</td>
</tr>
<tr>
<td>Treasure hunt</td>
<td>15:00-16:30</td>
<td>Students’ Union building ground floor</td>
</tr>
</tbody>
</table>

### Activities - come and join the fun!

- **Bristol City Scavenger Hunt Challenge**
  A chance to explore Bristol city centre through a fun orientated challenge.
  - **Choice of an activity (Please book in advance)**
  - **Please note you can book only one of these activities:**
    1. **Cream tea experience** - Join us to have traditional British scones with cream and jam plus a pot of tea! **Cost: £3**
    2. **Harbourside boat trip** - See Bristol from the water. **Cost: £3**
    3. **Bowling at the Lanes** - Come bowling, it really doesn’t matter how good you are. **It’s just for fun! Cost: £3**
    4. **Visit to the Bristol Museum and Art Gallery** - Are you an art lover? If so, you won’t want to miss this. **Cost: FREE**
    5. **Explore the M-Shed** - Learn more about Bristol and its heritage. **Cost: FREE**
Workshop sessions

Over the two days there are four sessions which gives you the opportunity to choose a workshop that interests you. As workshops are different each day make sure you choose in advance which you would like to attend.

Global PALs

Our Global PAL team are current students who are here to offer you support and guidance as you settle in. They’ll be able to answer questions you may have, such as issues relating to accommodation, your timetable or more about university life. Global PAL Leaders can also help you adjust to life at the University and in Bristol by sharing their knowledge and experience. During term time, they run weekly sessions that offer you the opportunity to learn about British culture as well as help you improve your English and meet new people.

For more details please go to www.uwe.ac.uk/globalpal

Health in the UK

Healthcare is free during your stay in the UK. This workshop will explain how to register with a doctor and get the medical help you need.

Managing your money

It can be difficult to budget when using unfamiliar currency. This workshop provides you with the tools to manage your money while you are studying.

Our community and volunteering

This workshop will explain the community and faith services we offer. It will also tell you about volunteering projects that are available which can help you make friends and improve your employment prospects after you graduate.

Success with assignments

This workshop will explain expectations for your assignments, help you identify the skills you need, and tell you more about the support available at the library.

Working in the UK

Everything you need to know about working in the UK. We’ll cover tax, national insurance and the minimum wage.

Wellbeing support

An introduction to the Wellbeing Service and how it can support you during your studies.

“UWE Bristol has given me the opportunity to submerge myself into British culture in so many ways, such as volunteering, internship or being a Global PAL Leader.”

Dini

BA(Hons) Graphic Design
Global PAL leader
City campus induction
Exclusively for students studying at our City Campus locations.
Students from City Campus should attend the main orientation events on Frenchay Campus.

Event | Date and Time | Location
---|---|---
Drop in for new students, light refreshments available | Mon 12/09/2016, 09:30-13:30 | Bower Ashton, Room 1F5
Welcome talk by Study Support Team | Mon 12/09/2016, 14:30-15:00 | Bower Ashton, Room OD55
International Student work experience and employment opportunities in the UK | Mon 12/09/2016, 15:00-15:30 | Bower Ashton, Room OD55
Community Officer for SU International Students | Mon 12/09/2016, 15:30-16:00 | Bower Ashton, Room OD55
Welcome Talk by Global Student Support Coordinator | Mon 12/09/2016, 16:00-17:00 | Bower Ashton, Room OD55

If you missed the induction day, please go to the drop in session where our academic staff would be able to help you.

Event | Date and time | Location
---|---|---
Drop in session | Tues-Fri 13-16/09/2016, 10:00-16:00 | Bower Ashton, Room 1F5
City Campus tour – run by Global PAL Leaders | Thurs 15/09/2016, 14:00-15:00 | Bower Ashton Information Point
Welcome Cultural Evening – All international and home students welcome. Featuring Balkany Band and South Bristol Choir | Thurs 22/09/2016, 19:00-23:00 | Polish Club 50 St Paul’s Road, Bristol BS8 1LP

Locations of the workshop sessions
For all new international and EU students at UWE Bristol (7 and 8 September).

<table>
<thead>
<tr>
<th>Workshop 1</th>
<th>Workshop 2</th>
<th>Workshop 3</th>
<th>Workshop 4</th>
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<tbody>
<tr>
<td>Global PALs</td>
<td>Wye and Arun rooms</td>
<td>Wye and Arun rooms</td>
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<tr>
<td>Health in the UK</td>
<td>Severn room</td>
<td>Severn room</td>
<td>Severn room</td>
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<tr>
<td>Managing your money</td>
<td>Lecture Theatre</td>
<td>Severn room</td>
<td>Itchen room</td>
</tr>
<tr>
<td>Our community and volunteering</td>
<td>Wye room</td>
<td>Wye room</td>
<td></td>
</tr>
<tr>
<td>Success with assignments</td>
<td>Thames room</td>
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</tr>
<tr>
<td>Working in the UK</td>
<td>Lecture Theatre</td>
<td>Lecture Theatre</td>
<td>Lecture Theatre</td>
</tr>
<tr>
<td>Wellbeing support</td>
<td>Itchen room</td>
<td>Itchen room</td>
<td>Itchen room</td>
</tr>
</tbody>
</table>

All workshop sessions take place in the Exhibition and Conference Centre (ECC)
Welcome weekend: Saturday 10 and Sunday 11 September

There will be a range of events and activities taking place to welcome you to UWE Bristol during our Welcome Weekend on Frenchay Campus.

www.uwe.ac.uk/getready

The Community Hub Drop-in
10 Sept 2016 at 10:00-16:00
Want to find out more about the British way of life? Want to make some new friends? Need help in finding accommodation? The Community Hub is the place for you. Light refreshments are provided, so come alone or bring your friends and join us.

Asian Supermarket Trip
10 Sept 2016 at 15:30 | Meet in front of the Community Hub
Missing your favourite food from home? Can’t get the specific ingredients from the local supermarket? We will provide the free transport to 15 students to go to the largest Asian supermarket in Bristol where you can get the food plus snacks from China, Malaysia, Singapore, Thailand, Korea, Japan, and Indonesia. You can book your seat in advance during the main orientation.

Supermarket trip
11 Sept 2016 at 10:00 | Meet in front of the Community Hub
Time to stock up on food ready for the week ahead. Our Global PAL Leaders will take you along to a supermarket near Frenchay Campus.

Other activities

Welcome Lounge
From 12 to 23 September 2016 at 10:00-17:00 | The Community Hub
From 26 to 30 September 2016 at 10:00-14:00 | The Community Hub
Our Global PAL Leaders will be available to help you with any enquiries you may have, such as finding accommodation or knowing how to use the UWE online system. You can also chat with them and find out what life at UWE Bristol is like.
(Please note that the Welcome Lounge will be closed on Fridays between 13:00-14:00.)

Mini Orientations
14 and 21 September 2016 at 14:00-16:00 | Frenchay Campus, Room 1N05
If you miss our main International Student Orientation sessions, feel free to come along to one of our Mini Orientations on Frenchay Campus. It’s a chance for you to catch-up any information that you may have missed. We will have sessions about our visa service, money advice, registering with a doctor, opening a bank account and more.
**Police registrations**

19 September at 09:00-12:30 and 13:15-15:30 | Frenchay Campus Library

If your Tier 4 student visa requires you to register with the police, you can do this at Frenchay Campus. That way, instead of having to go to a police station within seven days of arrival—they’ll come to you!

**What do you need to do before the session?**

You’ll need to download the registration form that’s available at www.avonandsomerset.police.uk/services/foreign-national-registrations/ Then bring your completed form to the session. Do not sign the form or attach the photos until you are told to do so by the Registration Officer. You’ll also need to bring:

- Your passport.
- Biometric resident permit or visa.
- Home Office letter confirming your acceptance.
- Two passport-sized photographs.
- £34 fee. Only cash can be accepted.

If you miss the session and still need to register with the police, you’ll need to go to the Police Registration Unit at Clifton Police Station in Bristol.

**Welcome to the UK and UWE Bristol**

29 September 2016 at 12:00-14:00 | The Community Hub | £2 (includes lunch)

This is a chance for you to meet new friends from across the globe and learn about opportunities to explore the university, Bristol and the UK. Our Global PAL Leaders will be there to welcome you along with the Community Hub and Bristol International Student Centre. Lunch has a vegetarian and meat choice.

**Explore the UK**

**Explore the United Kingdom with our day trips**

Global Student Support and the Bristol International Student Centre (BISC) have partnered up to organise day trips to sights and landmarks around the UK. Book early if you are interested: bsc.org.uk.

**London: An Introduction**

Saturday 15 October 2016 | Leave Frenchay Campus at 07:15, return by 21:30

Cost: £27 (including return coach fare)

Would you like to see some of London’s most famous sites? Big Ben, London Bridge, or Buckingham Palace? In the morning there’s a guided sightseeing coach tour with a professional tour guide, then you’ll have the afternoon to explore the city at your leisure.

**Windsor Castle**

Saturday 29 October 2016 | Leave Frenchay Campus at 08:45, return by 20:00

Cost: £31 (including admission, audio guide and return coach fare)

Windsor Castle is the oldest and largest occupied castle in the world and its history spans over 900 years. Visit the State Apartments, Queen Mary’s Doll’s House, St. George’s Chapel and more.

**Cardiff Castle and Big Pit**

Saturday 19 November 2016 | Leave Frenchay Campus at 08:15, return by 19:00

Cost: £28.50 (including return coach fare and entry fees)

Visit South Wales and experience two very different parts of Wales in one day. The Big Pit is the National Coal Museum of Wales - a real coal mine and one of Britain’s leading mining museums. Descend 92 metres underground for a guided tour with a real miner. Then we’ll head off to Cardiff to visit the elaborately decorated Cardiff Castle, which dates back nearly 2000 years. You’ll also have some time to explore the Welsh capital city.
Stay with a local host

Experience British home life with HOST UK by spending a weekend with friendly hosts—try some home-cooked meals, learn about British culture, and see an unknown part of the UK. All hosts are unpaid volunteers and want to give you a home-away-from-home experience. And UWE Bristol will pay your first application fees. [www.hostuk.org](http://www.hostuk.org)

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<table>
<thead>
<tr>
<th>Key contacts</th>
<th>City, Frenchay and Glenside campuses</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>General</strong></td>
<td></td>
</tr>
<tr>
<td>Global Student Support</td>
<td><a href="mailto:globalstudents@uwe.ac.uk">globalstudents@uwe.ac.uk</a></td>
</tr>
<tr>
<td>Information Points</td>
<td>+44 (0) 117 32 85678</td>
</tr>
<tr>
<td>No question is too big or small—visit, call, email or tweet</td>
<td><a href="mailto:infopoint@uwe.ac.uk">infopoint@uwe.ac.uk</a>@UWEBristol <a href="http://www.uwe.ac.uk/students">www.uwe.ac.uk/students</a></td>
</tr>
<tr>
<td><strong>University helplines</strong></td>
<td></td>
</tr>
<tr>
<td>Accommodation</td>
<td>+44 (0) 117 32 83601</td>
</tr>
<tr>
<td>IT helpdesk (24/7)</td>
<td>+44 (0) 117 32 83612</td>
</tr>
<tr>
<td>The Students’ Union at UWE</td>
<td>+44 (0) 117 32 82577</td>
</tr>
<tr>
<td>The Students’ Union at UWE Advice Centre</td>
<td>+44 (0) 117 32 82676</td>
</tr>
<tr>
<td><strong>Safety and security</strong></td>
<td></td>
</tr>
<tr>
<td>Campus security (24/7)</td>
<td>+44 (0) 117 32 86404</td>
</tr>
<tr>
<td>Emergency (on campus)</td>
<td>+44 (0) 117 32 89999</td>
</tr>
<tr>
<td>Emergency (off campus)</td>
<td>999</td>
</tr>
<tr>
<td><strong>Health and wellbeing</strong></td>
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<tr>
<td>Urgent medical advice (24/7)</td>
<td>111</td>
</tr>
<tr>
<td>University Health Centre</td>
<td>+44 (0) 117 32 86666</td>
</tr>
<tr>
<td>University Wellbeing Service</td>
<td>+44 (0) 117 32 86268</td>
</tr>
<tr>
<td>Old School Surgery (works in partnership with the University Health Centre)</td>
<td>+44 (0) 117 965 3102</td>
</tr>
<tr>
<td>Samaritans (24/7)</td>
<td>116 123</td>
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<tr>
<td>Broadmead Medical Centre (walk-in service within the chemist)</td>
<td>+44 (0) 117 954 9828</td>
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<tr>
<td>Bristol Sexual Health Centre</td>
<td>+44 (0) 117 342 6944</td>
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<tr>
<td>Emergency medical care</td>
<td>999</td>
</tr>
</tbody>
</table>
Whenever possible we use images of our campus and students.
Occasionally there is a need to use stock images for illustrative purposes only.

For additional information

@ globalstudents@uwe.ac.uk
@ infopoint@uwe.ac.uk
+44 (0) 117 32 85678
www.uwe.ac.uk/students
or visit a campus Information Point

Global student support page:
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