



THE HOLLIES STUDENT ACCOMMODATION SITE INFORMATION

179 bed spaces, 34 flats

The Hollies, Quarry Way, Bristol, BS16 1FU

uwe.ac.uk/accommodation

Your flat and study bedroom

- Flats are organised into rooms for groups of between three and eight students sharing plus two studies.
- Residents share a kitchen, a dining area and bathroom facilities.
- All accommodation is provided on a self catering basis.
- All study bedrooms are single occupancy.
- All study bedrooms are provided with Glide internet service.
- Gas, electricity and water bills are included as part of the rent.

Kitchen/diner

Kitchen facilities comprise a built-in oven (with grill facility), fitted electric hob, fridge/freezer, recycling bins, storage cupboards and working surfaces. Two cookers and two fridge freezers are provided in flats of seven or more students and a microwave and kettle are provided in every flat. You'll need to bring your own cooking utensils. There's a dining table with stools and easy chairs and/or sofa. There is a Hoover and ironing board provided.

Study bedroom

All individual study bedrooms have a single bed, wardrobe with hanging space, a desk with chair, a chest of drawers, bedside table and bookshelves. The rooms are fully carpeted and curtained.

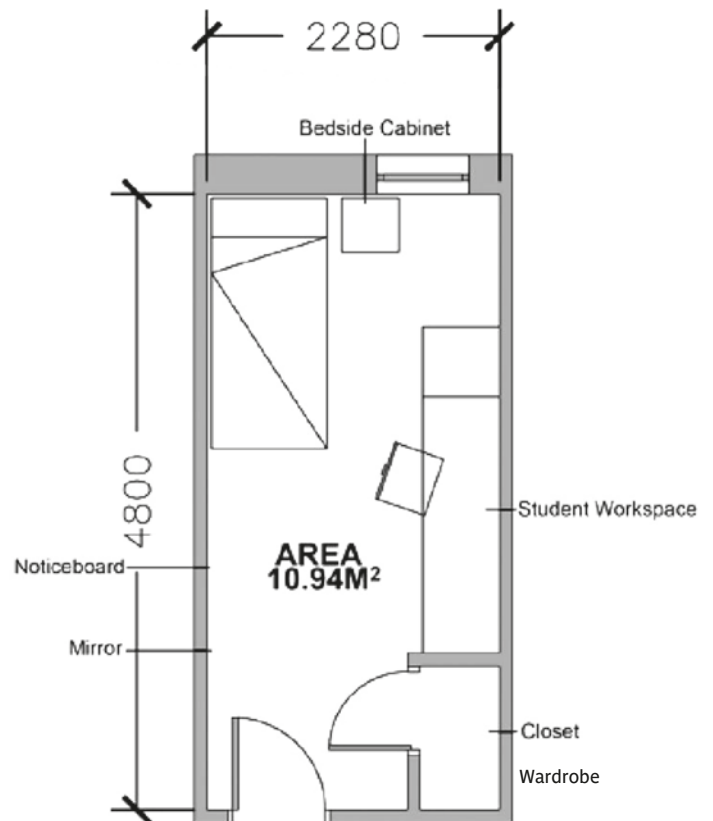
Bathroom facilities

For flats of five students or fewer there is one shower room which comprises a shower cubicle, hand basin and toilet. An additional toilet and hand basin is also provided in flats with one shower room. For flats of six students or more there are two shower rooms.

Heating

Heating is provided by wall-mounted electric convection heaters with thermostatic and timer controls.

Typical room layouts



Other facilities

Laundry facilities

There's a launderette on site. You pay for washing and drying via an app – or a laundry card if you don't have a smartphone. Prices start at £2.20 for an eco wash and £1.20 for dryers.

Car parking

There's a very limited amount of car parking at The Hollies and on Glenside Campus. For parking permit information, please view our parking policy within Guidance for students go.uwe.ac.uk/carparking

Please note there's no parking on Frenchay Campus for any students living in University accommodation.

We work closely with the council, police and local residents to ensure that students do not park in nearby residential areas, promoting good community relations with our neighbours. It is also a condition of your Licence to Occupy. The University provides parking for blue badge holders.

Visitors parking

Visitors cannot park at the Hollies, however they can park on Glenside Campus; between 09:00–17:00 Monday–Friday. Limited visitor parking is available.

You or your visitor needs to email carparking@uwe.ac.uk three days ahead of the visit and they'll create a printable permit. Your visitor will need to take this to either The Hub or The Students' Union and purchase a scratch card (£3 for a day) to display on their dashboard.
uwe.ac.uk/parkingguidance

Parking for motorbikes and mopeds

There's no designated parking on site for motorbikes and mopeds, however these can be parked within the car park spaces at The Hollies. No permit is required.

Bicycle storage

If you have a bike, you can use the lockable bike sheds on site – you can request access from the Resident Assistant (RA) team to be added to your card or fob.

Mail

Please ensure that all mail is properly addressed to include your flat number.

- Mail such as letters is delivered to post boxes situated at the front of block 2 entrance at The Hollies.
- Some post requiring a signature on delivery will be retained by the Royal Mail and will need to be collected by the addressee from the appropriate Delivery Office – a card will be left informing you if this is the case.
- If the parcel is too large for the post box or requires a signature from a courier, Glenside Porters will sign it on your behalf, you will be sent either a card or email

advising you that we have this package and request to call to the Glenside Campus to collect this from the Resident Assistants. Please bring this card with you when collecting it.

- Parcels can be collected between 18:00–20:00 each day.
- Please do not sign for receipt of other people's mail – it should only be collected by the addressee.
- It is an offence to open other people's mail.

The University cannot accept liability for any items of mail that fail to reach the addressee.

Shopping

The Students' Union at UWE run a shop on Glenside Campus. Fishponds is the nearest local shopping area with several supermarkets including Aldi, Lidl and Morrison's, banks and a variety of local shops.

There are frequent buses to the city centre.

Access and loss of keys/fob

Access to The Hollies is via a fob for flat front doors and keys for your bedroom door. If you lose your key or fob a replacement will be provided by Accommodation Services for a small fee. For replacement keys please contact the on duty Resident Assistant after 18:00.

If you lose your flat keys or access fob during office hours access to your flat/bedroom can be provided by the porters based in 1H19 Glenside Campus, you must then contact the on duty Resident Assistant after 18:00 for a replacement.

Please do not keep your property address with your keys as this is a potential security risk; also do not lend your access key card to anyone else. If new locks are required you will be liable for all costs.

Staff

Customer service desk

For any accommodation queries visit or call Wallscourt Park Customer Service Desk on 0117 32 87364 at the Student Village on Frenchay Campus.

Accommodation managers

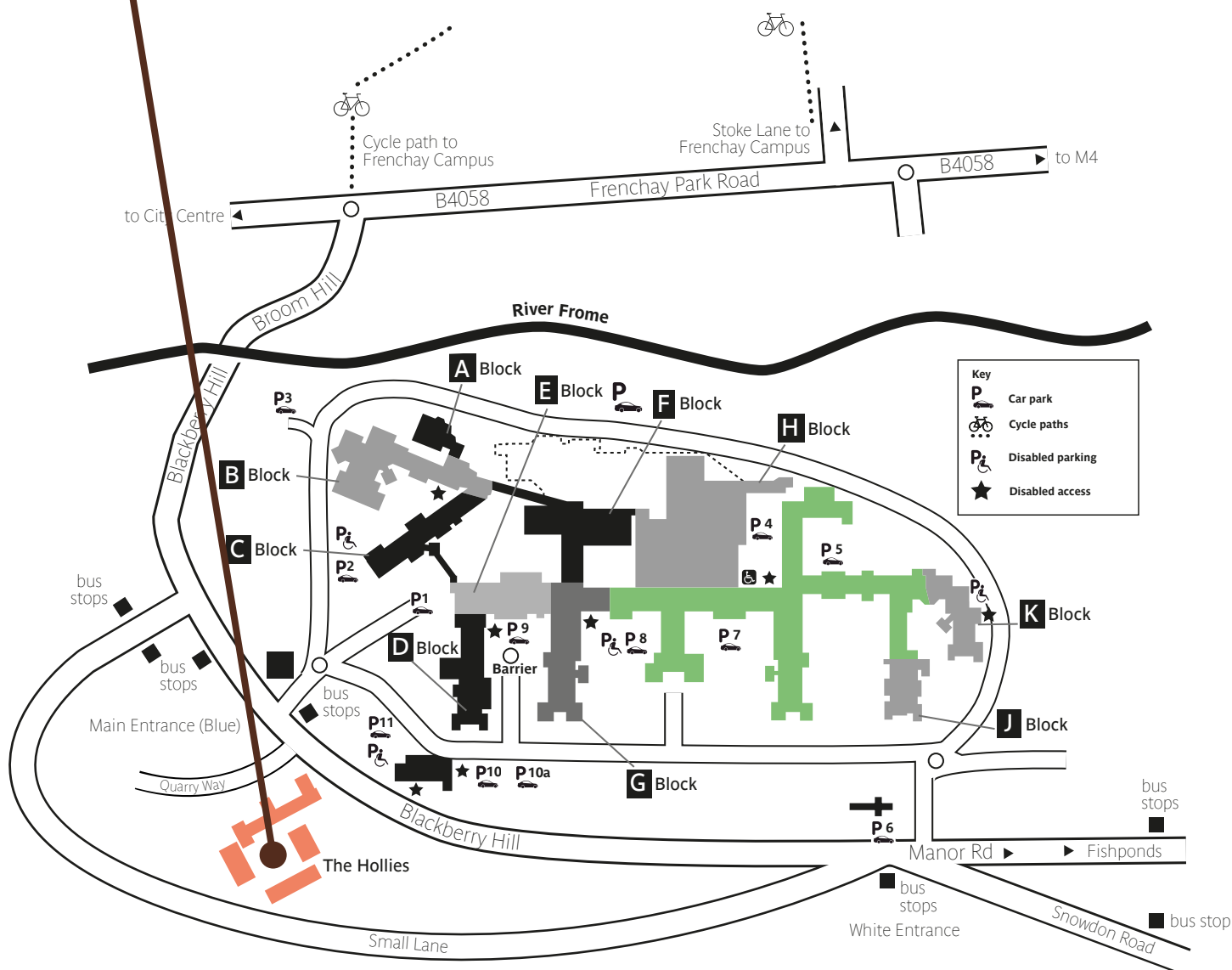
Accommodation Managers are available from 08:30–17:00 Monday–Friday and can help you with day-to-day management of your accommodation. You can get in contact with them via the Customer Service Desk on 0117 32 87364 or a Resident Assistant.

Resident assistants

We have a team of Resident Assistants available on a rota basis each evening 18:00–23:00. They're also on-hand to deal with emergency situations overnight. You can contact them via the mobile phone displayed on all block notice boards.



Location – Glenside Campus



Accommodation Services

University of the West of England
Frenchay Campus
Coldharbour Lane
Bristol BS16 1QY

uwe.ac.uk/accommodation

Email: accommodation@uwe.ac.uk

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