

# How Are We Doing?



We welcome your comments to ensure that we can provide you with the best service possible.

## 1. Which outlet have you recently visited?

(Please circle)

Onezone

Starbucks

The Hub

Phaz Café

Cribs Q

Atrium Cafe

The Grill

Street Café

Bristas

Full of Beans

BA Traders

Future Space

R2 Café

The Coffee Pod

## 2. Are the hours of operation convenient?

(Please circle)

Excellent

Satisfactory

Needs Improvement

## 3. Is there a wide range of food and drink available?

(Please circle)

Excellent

Satisfactory

Needs Improvement

## 4. Are you satisfied with the standard of food and drink on offer?

(Please circle)

Excellent

Satisfactory

Needs Improvement

## 5. Do the outlets provide a friendly and welcoming atmosphere?

(Please circle)

Excellent

Satisfactory

Needs Improvement

## 6. Are the refreshments value for money?

(Please circle)

Excellent

Satisfactory

Needs Improvement

## 7. Are the staff Polite, Friendly and Helpful?

Excellent

Satisfactory

Needs Improvement

If you selected 'Satisfactory' or 'Needs Improvement' on any of the above, please give details about how you feel we can improve our service overleaf.

**8. How would you rate the delivered catering? (Please circle)**

Excellent

Satisfactory

Needs Improvement

N/A

## **Additional Comments:**

**Would you like feedback?**

**If so, then please leave us your contact details:**

tel no:

email address:

**Thank you for your time.**



/UWEHospitalityandCatering