## Researcher skills development workshops

## **Cancellation Process and Late Cancellation Charges**

There is significant cost to the Graduate School in providing workshops with outside facilitators. For workshops with limited places and high demand a waiting list will operate should the event become oversubscribed.

The Graduate School will charge for late cancellation (less than 5 working days) or non-attendance at a workshop where spaces are limited and we are operating a waiting list.

Participants should not book a place on a workshop unless they can reasonably guarantee that they can attend. Places are limited and reserving places by booking and then not attending will penalise other participants and incur a cost to the Graduate School.

Should you become aware that you will be unable to attend a booked workshop, please cancel your place by emailing <a href="mailto:skillsdevelopment@uwe.ac.uk">skillsdevelopment@uwe.ac.uk</a> as soon as you are reasonably able to do so, we can then notify the facilitator and offer your place to someone else on the waiting list.

There is a £100 cancellation fee charge for non-attendance or last minute cancellations made by participants on workshops with a waiting list.

## The charge will be incurred for workshops with a waiting list for:

- Non-attendance without prior notification to <a href="mailto:skillsdevelopment@uwe.ac.uk">skillsdevelopment@uwe.ac.uk</a>.
- Cancellation made less than 5 working days before the event.

A charge will not be incurred for any cancellations received with 5 working days' notice or more or for cancellations due to circumstances outside of your control – such as accident and ill health.

Your Director of Studies will be informed of non-attendance at workshops.

## The following are exempt from the cancellation fee:

- If your place is filled by someone from the waiting list then no cancellation fee will be incurred.
- If the workshop has places available and we are not operating a waiting list then no cancellation fee will be incurred.

Participants who cannot attend a skills development workshop due to sickness will not be charged when evidence of the absence has been provided.

Participants who cannot attend a training course due to emergency carers leave will not be charged.