

A photograph of three young adults, two women and one man, smiling broadly and laughing. They are standing in front of a modern building with large glass windows. The man in the center is wearing glasses and a dark blue cardigan over a white t-shirt. The woman on the left is wearing a denim jacket, and the woman on the right is wearing glasses and a yellow cardigan over a white top. The background is bright and sunny.

**UWE  
Bristol**

University  
of the  
West of  
England

**HELLO** | and welcome  
to the start of  
your journey

Student Guide 2017 / 2018



### Information Points will answer your questions

- ☎ 0117 32 85678
- @ infopoint@uwe.ac.uk
- 👉 [www.uwe.ac.uk/students](http://www.uwe.ac.uk/students)

or visit an Information Point on your campus.

## Welcome to UWE Bristol

We're so pleased that you chose UWE Bristol, and we look forward to getting to know you and helping you develop and achieve your goals.

We're sure that your time with us will be positive and productive, but there may be times when you feel you need some help. Issues relating to studying, financial problems, getting a job or even improving your wellbeing can sometimes seem overwhelming. But most problems can be solved with the right advice and support.

This guide lists all the services we provide to help our students during their time at our University. It also includes other essential information and details on how to get around our campuses. It's an essential reference that we think you should keep to hand.

You may not need to use any of these services, but it's good to know that they are there if you need them. And if you have any questions, contact an Information Point.

We hope you have a happy and inspiring time here at UWE Bristol.

### Contents

Study support	4-7
Careers and enterprise	8-9
Student life	10-13
The Students' Union at UWE	14-15
Academic terms explained	16-17
Our campuses	18-25
Key contacts	26-27



## Study support

At UWE Bristol we offer a range of services and tools to help improve your learning and ensure you fulfil your potential.

All support services can be geared to your particular needs – from one-to-one assistance, group workshops, Peer Assisted Learning (PAL) to the Disability Service. Every student has a designated academic personal tutor to provide support and advice. All of your questions can be answered at one of our Information Points.

So if something happens which affects your studies, or you need guidance on study skills, we have a service that's right for you.



### Information Points will answer your questions

☎ 0117 32 85678

@ infopoint@uwe.ac.uk

👉 [www.uwe.ac.uk/students](http://www.uwe.ac.uk/students)

or visit an Information Point on your campus.

Services/Tools	Details
Academic Personal Tutors (APT)	You'll have sessions with your APT who will be available throughout your studies to support you with your professional and academic needs - they'll also refer you to other services you might need.
Academic Success Centre	The Academic Success Centre helps students in the Faculty of Business and Law improve their study skills through one-to-one appointments and workshops. It's in Room 4X224 on Frenchay Campus, and you can book appointments through InfoHub.
Access West of England	Access West of England carries out Disabled Students' Allowance needs assessments for applicants and students who have a disability and are undertaking a university course.
Alternative formats	The Library can provide alternative formats for disabled students who can't access printed materials. We can reformat anything held by the library that is on the core reading list for your course.
Art Shop at Bower Ashton	The Art Shop at Bower Ashton provides a wide range of art, media and design consumables ranging from specialist paint materials to data storage.
Assistive technology	We can provide a wide range of items aimed at giving disabled students equal access to facilities and resources - from computer equipment to specialist assistive software and hearing loops.
Blackboard	Blackboard is a Virtual Learning Environment (VLE). In addition to hosting presentations and documents, Blackboard also supports online coursework submission, discussion boards and virtual classroom facilities.
Bower Ashton study support	Specialist one-to-one writing skills and library support for students in the Faculty of Arts, Creative Industries and Education. You can sign up for an appointment in room 1F5 at Bower Ashton.
Care leavers' support	If you're a care leaver, we'll provide you with a package of support, including a named contact who can give you personalised advice and financial support.

Services	Details
Carers' support	We want you to settle in and succeed in your studies. If you're a carer, we'll provide you with a package of support, including a named contact who can give you personalised advice.
Disability Services	If you are disabled – this includes mental health conditions, medical conditions or specific learning difficulties, including dyslexia – we may be able to make adjustments to reduce the effect of your disability or provide specialist equipment or support so you can focus on your studies.
English language support	Our language support for international and EU students will help you get the most from your experience while you're here. This includes English language courses, one-to-one tutoring and study skills workshops.
espressoMaths	If you need help with a mathematical or statistical problem, come to OneZone on Frenchay Campus or Glenside Hub and have a chat with a staff member there - they'll help. It's open to all students. Check online for opening times.
espressoProgramming	If you need help with a programming problem, you can get advice from the espressoProgramming drop-in service in room 2Q52 on Frenchay Campus. It runs from 12:00-14:00 Monday to Friday during term time.
Graduate School	Dedicated support for postgraduate researchers, including skills development and study support. They're in Room 3E37 on Frenchay Campus.
IT support	If you're having a problem, you can always ring our helpline on 0117 32 83612 - regardless of whether you're on campus or not. It's available 24/7. If you'd like to speak to somebody in person we have IT Support Centres that are staffed during the week.
Library	Our Library isn't confined to the physical locations on each of our campuses. We provide workshops where you can improve your study skills and get specialist subject support. And online, you can 'Ask a Librarian' a question 24/7.

Services	Details
Lynda.com	Lynda.com has thousands of online training videos for software, design and business skills. It's a vast library of high quality, current and engaging video tutorials that will help you with your studies.
myUWE	myUWE is our online portal and is a good place to start if you want to use the University's personalised web services. myUWE is where you go to register online, access Blackboard and your UWE Bristol email. It's available at <a href="https://my.uwe.ac.uk">https://my.uwe.ac.uk</a>
Office365	As part of your UWE Bristol email address, you also get Office365. Benefits include a larger email inbox and safe and secure online storage options via OneDrive for Business. It also lets you access your email, contacts, calendar and Office documents remotely via your web browser - no more lost memory sticks!
Peer Assisted Learning (PAL)	PAL is an academic support scheme where your fellow students are trained in facilitation and coaching techniques and deliver support sessions to you.
Student Support Advisers	We give you advice and information about programme-related issues, academic regulations, personal circumstances and anything else that is affecting your studies. Contact an Information Point to make an appointment.
Study skills	You can access online advice and details of one-to-one support in the study skills section of the Library's webpages.
Study spaces	Need a room for a group project you're working on? Or somewhere quiet to study when the Library is full? Want to borrow a laptop? We have spaces and facilities across all campuses that you can book, or just turn up and use.

## Careers and enterprise

While university is a great way to start an independent life away from home, the most important aspect of your studies is to prepare you for a successful career.

Our comprehensive careers support programme ensures that all our students make the most of their degrees. Our team of advisers will help you to formulate a career plan and assist in focusing on your chosen direction by developing appropriate skills through our careers toolkit. We can also arrange introductions with businesses and organise work experience in your chosen field.

Careers support and opportunities are available through InfoHub, accessible via myUWE.

Careers support is available at any time during your studies as well as after you graduate.



### Information Points will answer your questions

-  0117 32 85678
-  infopoint@uwe.ac.uk
-  [www.uwe.ac.uk/students](http://www.uwe.ac.uk/students)

or visit an Information Point on your campus.

Services	Details
Careers coaching	We want to help you take control of your own career planning and development. Our careers coaching team are a specialist team with professional expertise in careers coaching. You can book appointments through InfoHub.
Careers Toolkit	Through InfoHub you can access our Careers Toolkit, which gives you hundreds of tools and resources to help you plan and develop your future, including CV writing, cover letters and interview skills.
Employability and Enterprise Zone (E-Zone)	'E-Zone' is on Frenchay Campus and provides students with information, advice and support with career-related issues including choosing the right career, vacancies, work experience, volunteering, CVs, interview techniques, further study options, and much more.
Enterprise and self-employment support	Do you want to start your own business, are you already an entrepreneur or interested in social enterprise activity? We can help you turn an idea into a successful business.
Go Global	Working, studying, volunteering or teaching abroad can be a life-changing experience. It gives you opportunities to travel, live and work with people from different cultures, help on projects that make a real difference and improve your career prospects after graduation. You may also be eligible for a Go Global Bursary to help with costs.
InfoHub	Log in to InfoHub and access a range of opportunities, including careers advice and support, events and our online enquiry service. You can also book appointments with specialists from across the University. It's available via the InfoHub tab on myUWE.
Placements	A placement is a period of relevant, supervised work experience which is assessed as part of your course. Doing a placement can focus your career direction and enhance your graduate employment prospects. Our Placement Management Team will help you before, during and after.
Professional Practice Office	If you're doing professional practice placements during your teaching, health or social work course, our Professional Practice Team is here to help.
Vacancies and work experience	We keep a current list of available placements, internships, volunteering, work experience and graduate jobs. It's all available through InfoHub.
Volunteering	Volunteering is a fun, worthwhile and rewarding opportunity. You can learn new skills and gain work experience while making a difference in the local community. Whatever your skills, talents, and interests, there will be a role to suit you.



## Student life

We offer a wide range of services to ensure that you stay healthy, happy and supported during your time with us.

A healthy mind and body will enrich your student life, improve your studies and help you to thrive and grow as a person.

Taking part in one of our comprehensive range of sports and physical activities will help to improve your productivity while providing an excellent opportunity to make new friends.

Our extensive Wellbeing Service offers valuable confidential support and counselling for any mental health or emotional issues you may encounter.

We also offer a range of ways in which you can practise and explore your faith and spirituality.



### Information Points will answer your questions

☎ 0117 32 85678

@ infopoint@uwe.ac.uk

👉 [www.uwe.ac.uk/students](http://www.uwe.ac.uk/students)

or visit an Information Point on your campus.

Services	Details
Accommodation	We're happy to assist with any enquiries you may have about your University accommodation. You can ring on 0117 32 83601 or pop into one of the receptions.
Bike loan scheme	You can borrow a bicycle for the academic year. It's only £50 (plus a £100 deposit) and includes full maintenance for the year, lights and a secure lock. Or, if you want to see if cycling will work for you, you can pop into the Centre for Sport and borrow one for free for two weeks.
Buses	All of our campuses are well connected by buses to the city centre and the wider region. Download the UK Bus Checker app so you know when the next bus will arrive and where it's going.
Car parking	Parking is at a premium across all of our campuses. If you're eligible for a car parking permit, you can apply through myUWE.
Cash Office	Responsible for payments, including the collection of direct debits for tuition fees and accommodation licence fees, as well as online store queries and payment plans.
Centre for Performing Arts (CPA)	The Centre for Performing Arts is for anyone with a love of music, theatre and dance - get involved no matter what course you're studying.
Centre for Sport	Located on Frenchay Campus, this is the hub of sport and fitness activities at UWE Bristol. It provides modern facilities, services, activities and classes for all to enjoy.
Community Hub	The Community Hub on Frenchay Campus is a space for you to relax, plan your work or meet new friends. It's home to the Faith and Spirituality team, and also hosts intercultural activities.
Community liaison	If you live off campus, our Community Liaison Manager can help you with housing issues; including poor quality accommodation, landlord or letting agency disputes, tenancy issues and more. We can also mediate if you are having trouble with housemates.
Complaints	Tell us everything - both positive and negative. Complaints help us improve services and enhance your student experience.
Counselling	Whether you have something to talk through, or tough decisions to take, talk to our Wellbeing Service. They will listen and help you deal with difficult situations.
Cycling	Cycle parking is available on all campuses. Showers and lockers are available on Frenchay, Glenside and City Campus (Bower Ashton). We also offer a student bike loan scheme.

Services	Details
Faith and spirituality	We offer opportunities for you to explore and practise faith and spirituality. You can find places for prayer and worship, space for private reflection, opportunities to meet others, and advice on spiritual and ethical concerns.
Feel Good events	We offer a variety of health and wellbeing events throughout the year. Keep an eye out for Feel Good February with over 300 events and 100s of prizes - it's the perfect opportunity to try something new and get rewarded for being healthy.
Information Points	Information Points are on every campus and are here to answer your questions, whether they're academic or not. Talk to them first and they'll get you help quicker.
International Café	Held every Thursday during term time at the Community Hub. It's an informal café at 12:30-13:30 where you can meet others, ask questions and access support.
International student career support	If you're an international student, we can help you find employment and study opportunities in the UK and worldwide.
International student support	If you're an international student, we can help you settle into life at UWE Bristol and in the UK and make the most of the opportunities on offer.
Language Café	The Language Café is for anyone interested in languages, cultures and cake. It's held at The Community Hub on Frenchay Campus at the start of every month.
Language Exchange	With students from over 140 countries worldwide, we're a truly international community. The Language Exchange is a great opportunity to learn or improve on a new language in a relaxed, informal environment.
Learner Support Fund	If you're a UK undergraduate or postgraduate student and have extra costs or financial problems while studying here, we'll offer a significant fund to support you.
Lost property	If you've lost something, it may have been handed into Security. If you've found something, hand it in to any Information Point and it'll be passed to Security for holding.
Mental health support	The Wellbeing Service offers mental health support for students going through a difficult time, or experiencing mental health difficulties.
Money advice and support	We provide advice on your entitlement to government funding - including how transfers and previous study might affect it - fee status and welfare benefits entitlement. We also have a Money Advice Worker who can help you manage your money.

Services	Details
Multi-faith rooms	We have multi-faith rooms available at Frenchay (Community Hub), Glenside (1B28a), Bower Ashton (OB024) and Arnolfini (4AF028). These are rooms for prayer, meditation, reflection and quiet. The multi-faith rooms at Frenchay, Glenside and Arnolfini also have nearby washing facilities for Muslim users.
Muslim prayer room	On our Frenchay Campus, we provide dedicated Muslim prayer rooms with washing facilities. These are available for brothers (Room 3E41) and sisters (Room 3E44A). Friday prayers are held in the Community Hub.
Online Store	The Online Store offers a secure and convenient way to pay for University products, services and events. You can use it for accommodation, events, concerts, car parking permits, bus passes and more. It's available at <a href="http://store.uwe.ac.uk">http://store.uwe.ac.uk</a>
Post services	On Frenchay Campus, you can send recorded items (UK and international), next-day delivery (UK only), parcels under 2kg (1kg international) and weigh your letters and parcels at the post box in E Block.
ScenelT cinema	We have our own on site cinema on Frenchay Campus that screens an impressive selection of films - from recent blockbusters to film-noir cult classics - and it's all free!
Short-term loans	The Funds Team provides small loans if you have a temporary cash-flow problem such as delayed funding. These are interest-free but you'll need to repay them within 30 days.
Specialist mentoring support	We offer one-to-one specialist mentoring support focusing on your academic studies. You may be eligible to access this service through Disabled Students' Allowance (DSA).
Student Visa Support Service	We offer daily drop-in sessions on Frenchay Campus to discuss your Tier 4 visa and give you support. We can also help you extend your visa and we offer appointments to help you complete your visa application.
The UWE Bursary	The UWE Bursary scheme supports undergraduate students from disadvantaged backgrounds who are funded by Student Finance. The team also supports over 1,300 new students each year with a non-repayable award.
University Health Centre	The Health Centre, based on Frenchay Campus, works in association with The Old School Surgery in Fishponds. Register with us and we will help you tackle Freshers' Flu and stay healthy.
Visas and immigration	Visa and immigration advice and guidance for international students coming to UWE Bristol or continuing their studies with us.
Wellbeing Service	The Wellbeing Service offers a comprehensive, confidential range of support services to help you with your mental health and personal development needs.

## The Students' Union at UWE

The Students' Union is there for you. Led by elected students, they provide services, and will support you during your time at UWE Bristol.

### Join in

As part of a community of 27,000 students, you can join in with a range of events, activities and communities both on and off campus. You can also be a part of over 140 sports and societies.

### Speak up

What do you want from The Students' Union? They'll listen to you, represent you at all levels in the University, and enable you to take action and effect change. They also provide support and advice across all campuses.

### Be more

By engaging in employment, volunteering and development opportunities, you can get the most out of your student experience. The Students' Union has over 200 student staff, and over 7,000 students involved in student-led groups, so there's lots of support to help you grow.



### The Students' Union

☎ 0117 32 82577

@ thestudentsunion@uwe.ac.uk

🖱 [www.thestudentsunion.co.uk](http://www.thestudentsunion.co.uk)

### Services

### Details

Advice	The Students' Union gives friendly, non-judgemental and confidential advice - all for free. It's independent from UWE Bristol. You can come and see them for advice on issues including housing and academic issues, financial queries and employment problems.
Bars	The Students' Union bars are great places to meet friends and socialise, whether you're chilling and having some tasty food during the day, or partying the night away at one of the events on Glenside, Bower Ashton and Frenchay.
Campus Co-ordinators	Campus Co-ordinators at Bower Ashton, Glenside and Frenchay Students' Unions are a welcoming face to support you and your activities and nurture the campus community.
Jobshop	The Jobshop advertises part-time and holiday jobs at The Students' Union, on campus and around Bristol. Whether part-time work is about earning extra money, or gaining valuable skills and experience, they'll help find a role that suits you. Just go to <a href="http://www.thestudentsunion.co.uk/opportunities/jobs">www.thestudentsunion.co.uk/opportunities/jobs</a> to sign up to their weekly emails.
Nursery	The Students' Union provides a nursery on Frenchay for staff and students. For more information go to <a href="http://www.thestudentsunion.co.uk/community/nursery">www.thestudentsunion.co.uk/community/nursery</a>
Shops	There are shops on Glenside Campus, Bower Ashton and two on Frenchay Campus for your convenience. Whether you need a spare pen or a snack—they've got you covered.
Spaces	You can book space to host your own event or study session. So whether you need to rehearse a dance routine, or practise a presentation, they can help.

### Officers

President: Zain Choudhry	Zain represents you and helps make changes to improve your student experience. He'll be running a number of campaigns throughout the year.
VP Education: Jamie Jordon	Jamie represents your voice on all things relating to your academic experience and education.
VP Societies and Communication: Bahkai Wynter	Bahkai represents, supports and guides the many societies at UWE Bristol to be the best they can possibly be.
VP Sports and Health: Erin Mills	Erin will help you get involved in sports clubs and activities, including Off the Wall and Varsity.
VP Community and Welfare: Siân Hampson	Siân is here to build a sense of community across all campuses and make sure your welfare is a priority at UWE Bristol.
Officers	As well as officers for each campus, we have a Disabled Students' Officer, Education Officer, International Students' Officer, Societies and Communication Officer, Sports and Health Officer and a Sustainability Officer.



## Academic terms explained

Term	Definition
Academic regulations	Academic regulations are there to assure our academic standards and to ensure that all our students are treated consistently and equitably. As a student enrolled at UWE Bristol, you agree to abide by our academic regulations and procedures.
Academic appeals	If you believe there has been a significant error or irregularity which meant that your assessments were not carried out correctly, you should use the academic appeals process.
Assessment	Most assessments are referred to as coursework or exams, however, the University permits a wide variety of assessment types, and the nature will depend on the module you are studying. Other types of assessment include exhibitions, performances, in-class tests, field work and many others.
Assessment feedback	Assessment feedback will help you understand what you have done well, what you need to do better, and what or how you need to improve.
Attempt	When you enrol on a module, you're 'attempting' it. You'll get a first 'sit' at all your assessments followed by a 'resit' if you need it. If you need to take the module again, it will be your 'second attempt'.
Award	This is what you're studying towards. In your final year, you'll receive official confirmation of your award after the examining boards have had the opportunity to review your complete profile, consider any personal circumstances approved, and apply any capping penalties that you may have incurred.
Capping	This is a restriction placed on the mark you achieve if you have had a resit or a retake. It means that the mark for the component or the entire module is limited to the minimum pass mark (40% at levels 0-3 / 50% at level M).
Changing programme or module	You may be able to change your programme or your modules. You'll need to contact the Information Point to make an appointment with a Student Support Adviser to discuss your situation.
Cohort	A 'cohort' is a student group that you're assigned to, to facilitate your learning - it's usually linked to your level of study.
Component	All modules have either one or two components - within each component are all of the required assessments for the module.
Credit	Credit is the method we use to quantify and specify your academic achievement. It's normally accumulated through studying credit-rated modules.
Exams	Exams generally take place in January, April, May and July. You'll be expected to attend all your exams. Make sure you put all the term dates - including exam period dates - in your diary so you don't book a holiday.

Term	Definition
Five day extension	If you experience an issue that has the potential to affect your ability to submit a piece of coursework, you may be eligible to apply for a five working day extension.
Higher Education Achievement Report (HEAR)	The Higher Education Achievement Report is an electronic report that will capture your academic achievements and extra curricular activities during your time here.
Module	A module is the smallest subdivision of teaching and assessment for which credit is awarded.
Personal circumstances	'Personal circumstances' means significant personal difficulties or circumstances, which may impact on your ability to complete, submit or attend a specific assessment, and are matters outside of your control.
Programme	Your programme of study is made up of different modules at different levels that lead to an award.
Reasonable adjustments	If you have a disability, specific learning difficulty (SpLD) or a long-term medical condition, we may be able to provide specialist equipment or support so you can focus on your studies. Please speak to the Disability Service.
Registration	Registration is the process by which you: confirm the personal details we hold for you (these come from your application and may need updating); confirm the programme you are intending to study; agree to abide by, comply and engage with our Terms and Conditions and related University regulations, policies and procedures; and agree to pay or make arrangements to pay your tuition fees in accordance with the University's Tuition Fee Policy.
Resit	If you don't pass a module at the first sit, you'll normally get an automatic resit. In the resit, you'll be assessed in the component(s) you did not pass at the first sit.
Retake	A retake is another opportunity to study the whole module. A retake also includes another sit and a resit. You'll normally have to pay for the whole module in order to do the retake.
Sit	A sit is the first 'go' at the assessments in a module.
Submission deadline	The deadline for the submission of all assessed work is 14:00 on a date specified at the start of each module. Work submitted up to 24 hours after the deadline will incur a mark penalty. Work can't be submitted after this 24-hour window.
Suspension of studies	When you leave your studies temporarily. You should always discuss your situation with a Student Support Adviser or the Money Advice Team as there may be other options open to you.
Timetables	Your teaching timetable is available in myUWE and shows you where you need to be and when. Exam timetables are released closer to the exam periods.

## Our campuses



Frenchay



City



Bower Ashton

We have three campuses in and around Bristol, as well as one in Gloucester, each with its own style, character and range of facilities and activities.

Our main Frenchay Campus is bright and bustling with facilities including the main library, the Student Union building and the Centre for Sport. Glenside Campus is a Victorian Gothic masterpiece set within beautiful grounds which provide an inspirational place to study. City Campus is located across four sites in the beating heart of the city, full of cultural and artistic stimulation, while the Gloucester Campus provides evocative historic splendour as a backdrop to your studies.

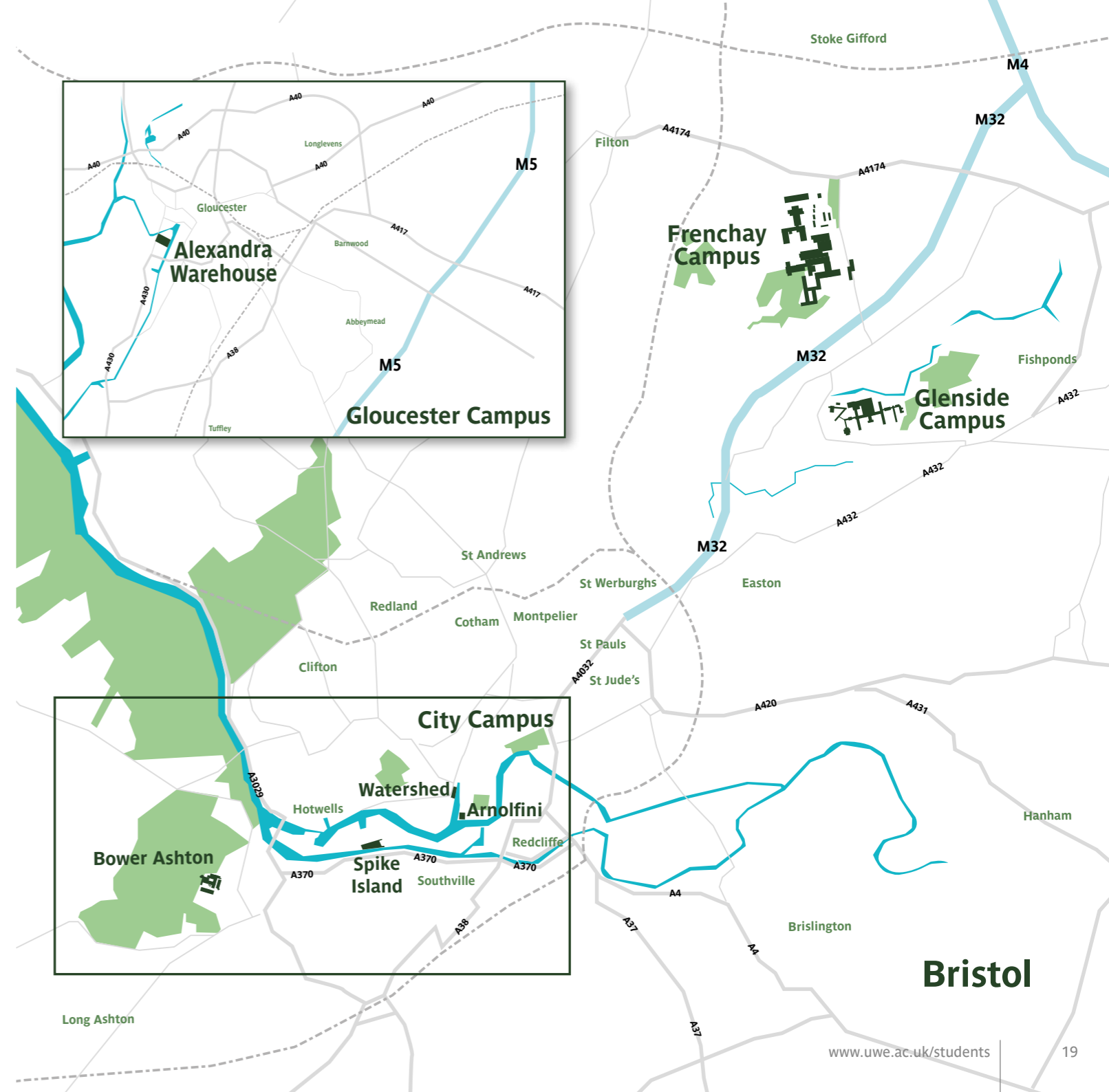
Whatever the location, all our campuses provide all the security, support and inspiration that you will come to expect from UWE Bristol.



Glenside



Gloucester



## City Campus

Based across four locations in and around Bristol's city centre, City Campus is home to UWE Bristol's creative and cultural courses.

Bower Ashton is set within the beautiful Ashton Court Estate, Spike Island occupies the ground floor of a contemporary art venue and the Arnolfini and Watershed sites are set around Bristol's bustling and picturesque harbourside.

The campus hosts the Pervasive Media Studio, a research space in which innovations in mobile and wireless media are explored, as well as various creative spaces, workshops and studios.

### City Campus locations

- 1 Bower Ashton**  
Kennel Lodge Road, Bower Ashton BS3 2JT
- 2 Arnolfini**  
Bristol BS1 4QA  
Information Point: Fourth floor  
Opening hours: Term time: Mon to Fri 09:00-17:00  
Out of term: Closed
- 3 Spike Island**  
133 Cumberland Road BS1 6UX
- 4 Watershed**  
1 Canon's Way, Harbourside BS1 5TX

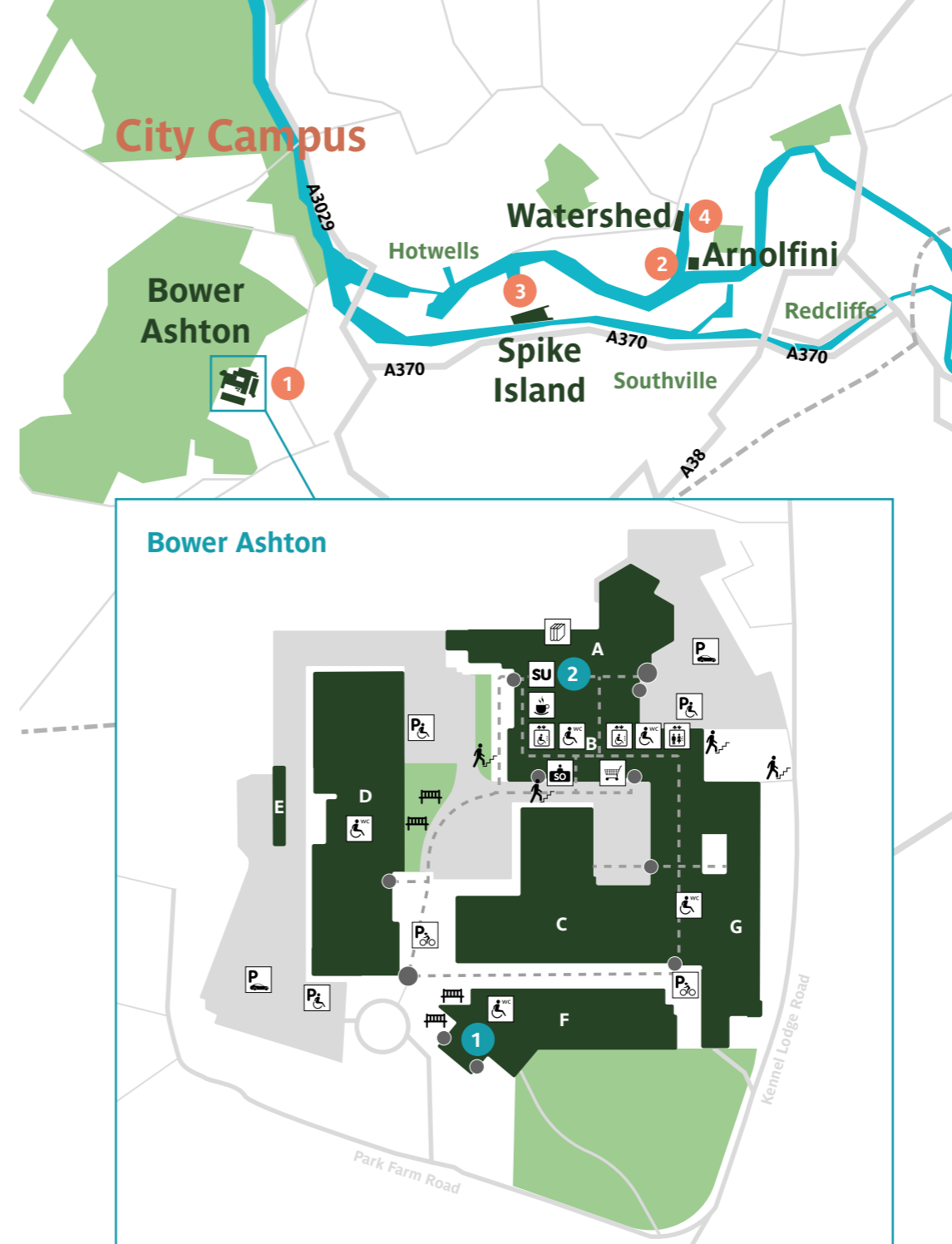
## Bower Ashton

Bower Ashton is the largest of the City Campus sites. Set in beautiful grounds, two miles from the city centre and close to the popular student accommodation areas of Bedminster and Clifton, Bower Ashton is the administrative hub of the campus.

The site has an extensive library, a bustling canteen and Students' Union bar as well as numerous physical making, digital media and performance resources. A wide variety of courses and specialisms ranging from print, ceramics and textile design, to animatronics, video editing and post-production, create a vibrant and stimulating environment where creativity is given space to grow.

### Information Point location and opening hours

- 1 Main entrance of Bower Ashton**  
Kennel Lodge Road, off Clanage Road, Bower Ashton BS3 2JT  
Term time: Mon to Fri 08:30 -17:00  
Out of term: Mon to Fri 08:30 -17:00  
(16:30 on Fridays)  
infopoint@uwe.ac.uk  
0117 32 85678
- 2 The Students' Union Office**  
OB15, Bower Ashton Campus  
Term time: Mon to Fri 10:00 -15:00  
Out of term: closed  
thestudentsunion@uwe.ac.uk  
0117 32 84725



### Key

- Information panel
- Toilets
- Accessible toilets
- Accessible lifts
- Lifts
- Parking
- Accessible parking
- Cycle parking
- Shop
- Café
- The Students' Union
- Library
- Bus stop
- Security office
- Steps
- Social seating
- Accessible Entrance
- Walkways



## Frenchay Campus

Frenchay is the largest UWE Bristol campus. With stylish accommodation on site for 4,000 students in our Student Village and Wallscourt Park complex, Frenchay is a welcoming and lively place to live and learn.

Situated four miles from the city centre, the campus has excellent bus links to the city as well as all our other Bristol campuses.

### Information Point locations and opening hours

- 1 D Block - 1D11**  
Term time: Mon to Fri, 08:30-18:30  
Out of term: Mon to Fri, 08:30-17:00 (16:30 on Fri)
- 2 B Block - 2B035**  
All year: Mon to Fri, 08:30-17:00 (16:30 on Fri)
- 3 Q Block - 2Q56**  
All year: Mon to Fri, 08:30-17:00 (16:30 on Fri)
- 4 The Students' Union Office**  
Union 1, Frenchay Campus  
Term time: Mon to Fri, 09:00-18:00  
Out of term: Mon to Fri, 09:00-17:00  
thestudentsunion@uwe.ac.uk  
0117 32 82577



### Key

- Information panel
- Accessible parking
- Cycle parking
- 2+ parking
- Student car parking (must display permit)
- Entrance gate
- Bus stop
- Taxi rank
- Accessible entrance
- Walkways
- Cheswick bus link

## Glenside Campus

Based in picturesque grounds, close to the vibrant student community in Fishponds, the historic Victorian Gothic structure of Glenside Campus provides a beautiful setting in which to study.

Glenside Campus offers high-tech teaching facilities such as our impressive inter-professional simulation suites, which will enable you to develop professional competencies in surroundings that reflect the challenges you will experience after graduation. Our extensive healthcare library is also one of the best in the UK. There's also accommodation and The Students' Union.

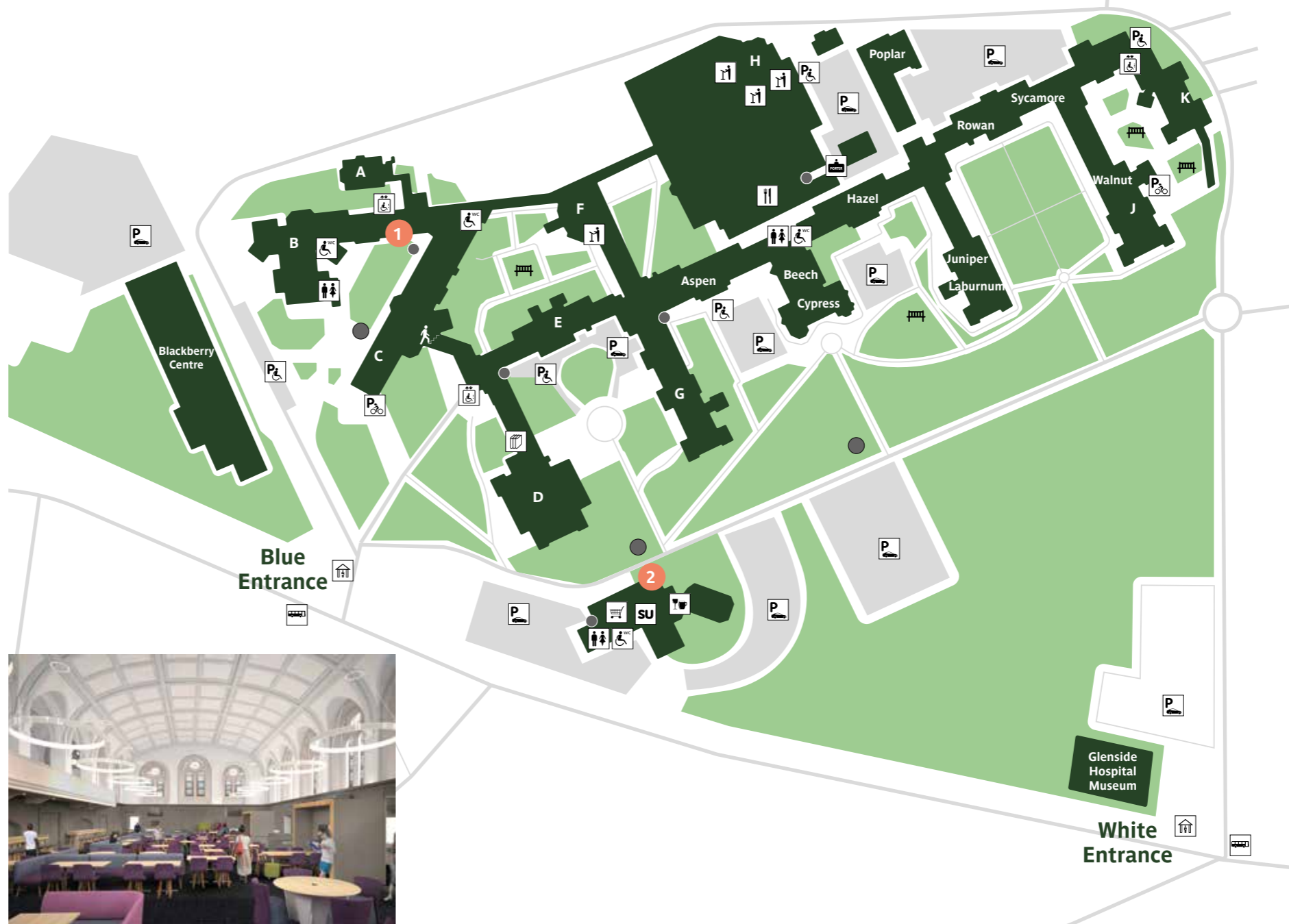
### Information Point location and opening hours

- 1 Main reception area** - Room 1B035  
Blackberry Hill, Stapleton, Bristol BS16 1DD  
All year: Mon to Fri, 08:30 - 17:00  
(16:30 on Fri)

- 2 The Students' Union Office**

#### The Students' Union at Glenside

Term time: Mon to Fri, 10:00 - 15:00  
Out of term: closed  
thestudentsunion@uwe.ac.uk  
0117 32 88514



### Key

- Information panel
- Toilets
- Accessible toilets
- Accessible lifts
- Lifts
- Parking
- Accessible parking
- Cycle parking
- Shop
- The Students' Union
- Library
- Glenside Hub
- Bar / Pub
- Lecture theatre
- Bus stop
- Porter
- Steps
- Social seating
- Accessible Entrance

## Key contacts

### City, Frenchay and Glenside Campuses

#### General

Information Points	0117 32 85678
No question is too big or small - visit, call, email or tweet	infopoint@uwe.ac.uk @UWEBristol www.uwe.ac.uk/students

#### University helplines

Accommodation	0117 32 83601
IT Helpdesk (24/7)	0117 32 83612
The Students' Union	0117 32 82577
The Students' Union Advice Centre	0117 32 82676

#### Safety and security

Campus Security (24/7)	0117 32 86404
Emergency (on campus)	0117 32 89999
Emergency (off campus)	999

#### Health and wellbeing

Urgent medical advice (24/7)	111
University Health Centre	0117 32 86666
University Wellbeing Service	0117 32 86268
Old School Surgery (works in partnership with the University Health Centre)	0117 965 3102
Samaritans (24/7)	116 123
Broadmead Medical Centre (walk-in service within Boots)	0117 954 9828
Bristol Sexual Health Centre	0117 342 6944
The Bridge (support for victims of rape or sexual assault)	0117 342 6999

Disclaimer: We've made every effort to make this Welcome Guide as accurate as possible as the time of print (August 2017), sometimes things change. For the most up-to-date information, make sure you check the students website at [www.uwe.ac.uk/students](http://www.uwe.ac.uk/students).

Whenever possible we use images of our campus and students. Occasionally there is a need to use stock images for illustrative purposes only.

### Gloucester Campus

#### General

Information Point	0117 32 85600
No question is too big or small - visit, call, email or tweet	gloucesterinfopoint@uwe.ac.uk @UWEBristol www.uwe.ac.uk/students

#### Information Point location and opening times

Main foyer area of Alexandra Warehouse	All year: Mon - Fri 08:30 - 17:00
	Term time: Mon and Tues 10:00 - 15:00 Out of term: Closed

#### The Students' Union office

#### University helplines

IT Helpdesk (24/7)	0117 32 83612
The Students' Union	0117 32 82577
The Students' Union Advice Centre	0117 32 82676
UWE Practice Support Line	0117 32 81152
UWE Practice Absence Reporting	0117 32 83283

#### Health and wellbeing

Urgent medical advice via NHS 111 (24/7)	111
University Wellbeing Service	0117 32 86268
Samaritans (24/7)	116 123

Gloucester Health Access Centre	01452 336 290
---------------------------------	---------------


#### Safety and security

Campus security (24/7)	0117 32 86404
Emergency (on campus)	0117 32 89999
Emergency (off campus)	999



### For additional information

---

 0117 32 85678

 infopoint@uwe.ac.uk

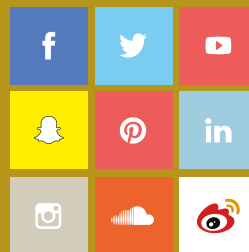
 [www.uwe.ac.uk/students](http://www.uwe.ac.uk/students)

or visit an Information Point  
on your campus.

### Follow us:

---

[www.uwe.ac.uk/followus](http://www.uwe.ac.uk/followus)



[www.uwe.ac.uk](http://www.uwe.ac.uk)