



GLENSIDE CAMPUS STUDENT ACCOMMODATION SITE INFORMATION

288 students/single study bedrooms, 47 flats
Blackberry Hill, Fishponds, Bristol, BS16 1DD

uwe.ac.uk/accommodation

Your flat and study bedroom

- Flats are organised into rooms for groups of between three to eight students sharing.
- You'll share a kitchen, a dining area and bathroom facilities.
- All accommodation is provided on a self catering basis.
- All study bedrooms are single occupancy.
- All study bedrooms are provided with Glide internet service.
- Gas, electricity and water bills are included as part of the rent.

Kitchen/diner

Kitchen facilities comprise a cooker, fridge/freezer, microwave, kettle, waste bin, recycle bin, storage cupboards and work surfaces. Two fridge/freezers are provided in flats of six or more students. You'll need to bring their own cooking utensils. There's also a dining table with chairs.

Study bedroom

All individual study bedrooms have a single bed, wardrobe with hanging space, a desk with chair, a set of desk drawers, two under bed drawers, easy chair and bookshelves. The rooms are fully carpeted and curtained.

Bathroom facilities

Each flat has a bathroom with a bath (with an overhead shower attachment), or shower cubicle, hand basin and toilet. For flats of five or more students, there is also a separate shower room with shower cubicle and toilet.

Heating

The flats have gas central heating. You can control the temperature in your study bedroom, during heating times, by adjusting the individual thermostat control on the radiator.

Heating times are regulated centrally by the University. Normal provision is as follows:

Winter (November to March):

07:00–11:00 then 16:30–23:00

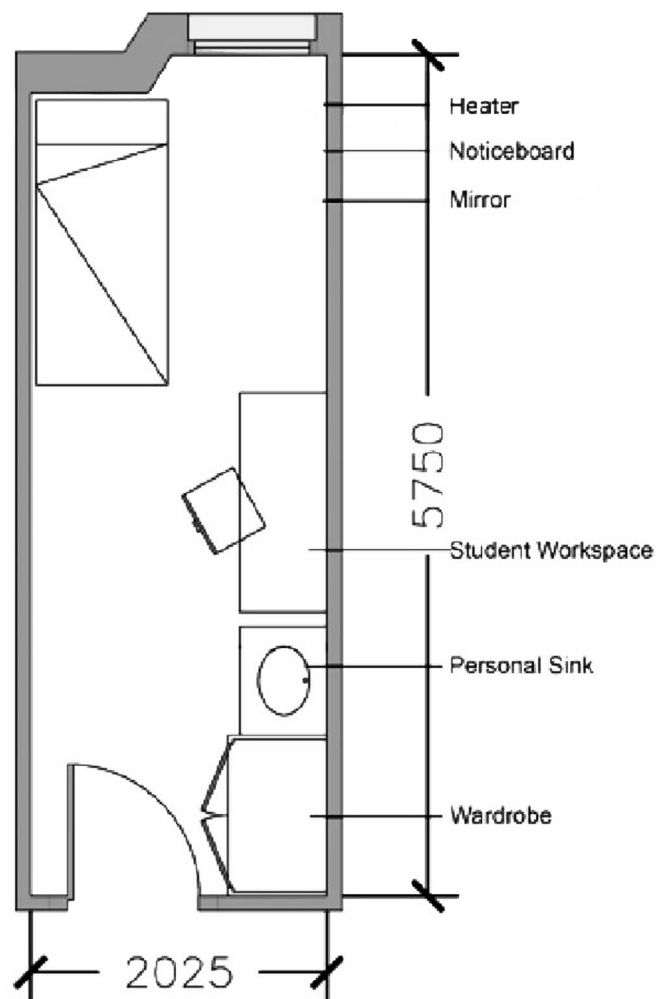
Autumn and Spring (October and April):

07:00–09:00 then 19:00–22:00

Summer (May to September):

Heating is switched off.

Typical room layouts



Other facilities

Launderette

There's a launderette on site. You pay for washing and drying via an app – or a laundry card if you don't have a smartphone. Prices start at £2.20 for an eco wash and £1.20 for dryers.

Car parking

There's a limited amount of student parking available in the main car parks on Glenside campus. Spaces aren't guaranteed and cars are left at your own risk. If you're planning to use one of these car parks, you'll need to apply for a parking permit via myUWE.

Please note that there is no parking on Frenchay Campus for any students living in University Accommodation.

We work closely with the council, police and local residents to ensure that students do not park in nearby residential areas, promoting good community relations with our neighbours. It is also a condition of your Licence to Occupy. The University provides parking for blue badge holders.

Visitors parking

Visitors can park on Glenside Campus between the hours of 09:00–17:00 Monday–Friday. Limited visitor parking is available. You or your visitor needs to email carparking@uwe.ac.uk three days ahead of the visit and they'll create a printable permit.

Your visitor will need to take this to either The Hub or The Students' Union and purchase a scratch card (£3 for a day) to display on their dashboard.

uwe.ac.uk/parkingguidance

Parking for motorbikes and mopeds

There's no designated parking on the Glenside Campus at present for motorbikes and mopeds.

Bicycle storage

Residents with bikes can use the lockable bike sheds storage on site – please contact Accommodation Services for access.

Mail

Please ensure that all mail is properly addressed to include your flat number.

- Mail is delivered to the post box located in the corridor between Car Park 4 and 5.
- If you are not at home, post requiring a signature on delivery will be delivered to the porters' lodge. The Resident Assistants will contact you when it can be collected.
- Please do not sign for other people's mail – it should only be collected by the addressee.
- It is an offence to open other people's mail.

The University cannot accept liability for any items of mail that fail to reach the addressee.

Shopping

The Students' Union at UWE run a shop on Glenside Campus. Fishponds is the nearest local shopping area with several supermarkets including Aldi, Lidl and Morrison's, banks and a variety of local shops.

There are frequent buses to the city centre.

Access and loss of keys

Access to Glenside Campus Accommodation is via key (for the block, flat and room doors).

If you lose your key a replacement will be provided by Accommodation Services.

If you lose your keys during office hours you should report this immediately to Accommodation Services in person at the Wallscourt Reception or by telephone. Access to your flat can be provided by the porters based in 1H19 Glenside Campus during daytime hours, you must then contact the on duty Resident Assistant after 18:00 for a replacement key.

Please do not keep your property address with your keys as this is a potential security risk; also do not lend your key to anyone else. If new locks are required you will be liable for all costs. This is especially a problem if you live in an accommodation block where your key opens more than one door – it may be necessary to change locks for a whole flat or house for which you are liable for the costs.

Staff

Customer service desk

For any accommodation queries visit Wallscourt Park Customer Service Desk at the Student Village on Frenchay Campus or telephone our Customer Service desk on 0117 32 87364.

Accommodation managers (based at Frenchay Campus)

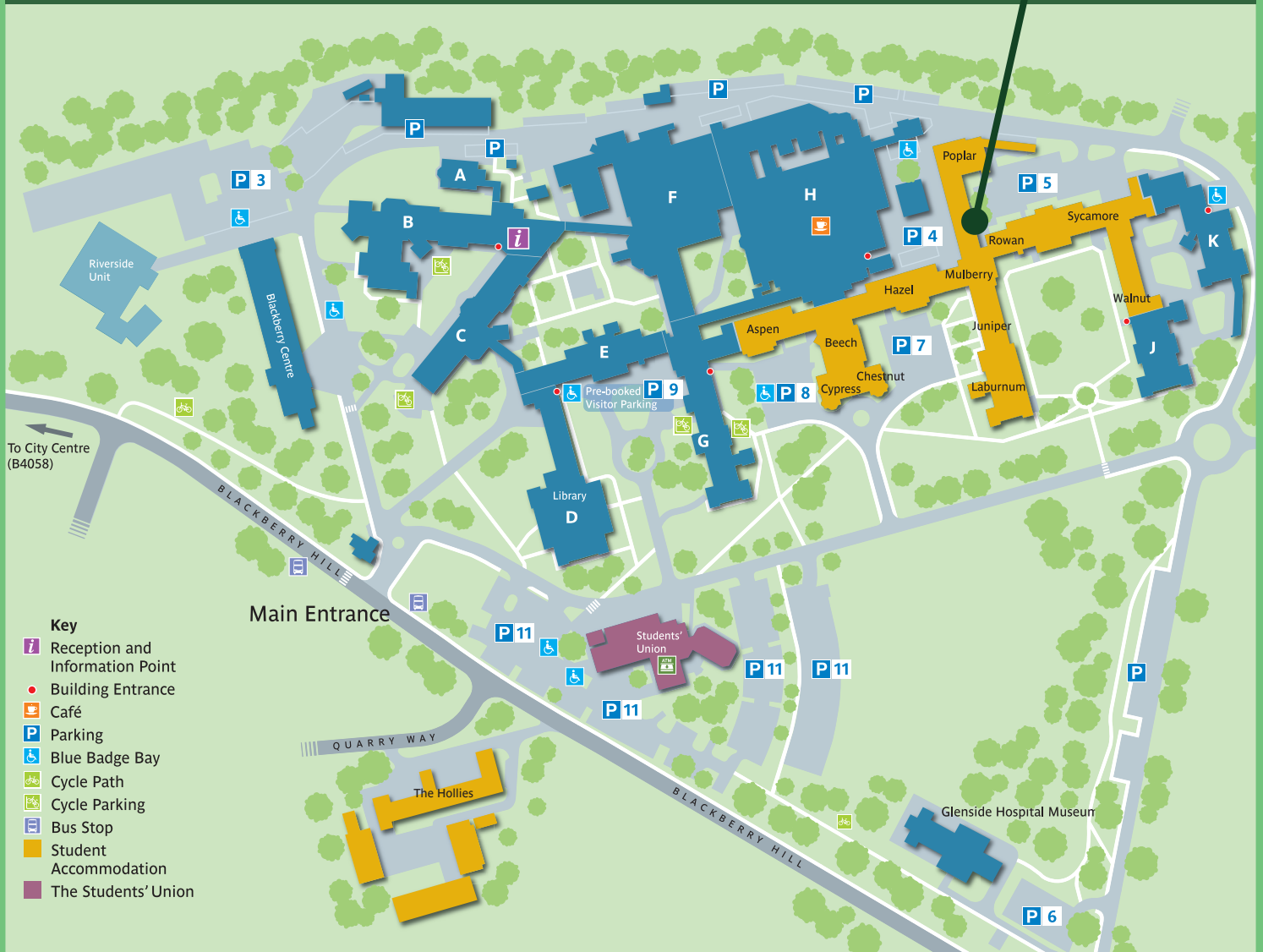
Accommodation Managers are available from 08:00–18:00 Monday to Friday with pre-booked meetings outside of these times and can help you with day-to-day management of your accommodation. You can get in contact with them via the Customer Service Desk or a Resident Assistant.

Resident assistants

We have a team of Resident Assistants that are available on a rota basis each evening 18:00–23:00. They are also on-hand to deal with emergency situations overnight you can contact them via the mobile phone displayed on all block notice boards.



Location – Glenside Campus



Accommodation Services

University of the West of England
 Frenchay Campus
 Coldharbour Lane
 Bristol BS16 1QY

uwe.ac.uk/accommodation

Email: accommodation@uwe.ac.uk

Telephone +44 (0)117 32 83601

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